IS THIS A TECH EMERGENCY?

STEP 1

Have you already tried to fix the problem yourself?

NO →

- Restart Devices
- Web Filter
- New Browsers
- Reconnect Accessories

YES

STEP 2

Is this problem affecting more than half the class?

NO → Please File a Tech Ticket

YES

STEP 3

Is this problem stopping work for all affected individuals?

NO → Please File a Tech Ticket

YES → Dial x375